# **Smartgen®**

# HGM400 Series Genset Controller (HGM410/HGM420)

## **USER MANUAL**





**Smartgen Technology** 



## Smartgen® English trademark

Smartgen — make your generator *smart* 

**Smartgen Technology Co., Ltd.** 

No. 28 Jinsuo Road

Zhengzhou

**Henan Province** 

P. R. China

Tel: +86-371-67988888/67981888

+86-371-67991553/67992951

+86-371-67981000(overseas)

**Fax:** 0086-371-67992952

Web: <a href="http://www.smartgen.com.cn">http://www.smartgen.com.cn</a>

http://www.smartgen.cn

Email: sales@smartgen.cn

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## Version

Date	Version	Note	
2011-07-06	1.0	Original release.	
2012-03-15	1.1	Modify typical application.	
2012-10-30	1.2	Modify some details.	
Change input port 3 and 4 to multiplex input port, th			
2013-08-08	1.3 to say, the input port 3 and input port 4 can be used		
		digital input port or analog input port.	
2013-08-28	1.4	Change "Auxiliary Input" to "Emergency Shutdown"	

This manual is suitable for HGM400 series controller only.

Clarification of notation used within this publication.

SYMBOL	INSTRUCTION		
ANOTE	Highlights an essential element of a procedure to ensure correctness.		
ACAUTION!	Indicates a procedure or practice, which, if not strictly observed, could result in damage or destruction of equipment.		
WARNING!			

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#### 1 OVERVIEW

**HGM400** series genset controllers integrate digitization, intelligentization and network technology which are used for genset automation and monitor control system of single unit to achieve automatic start/stop, data measure, alarm protection and "three remote" (remote control, remote measuring and remote communication; SG485 module must be fitted). It fit with LCD display, optional languages interface (Chinese, English, Spanish and Russian), and it is reliable and easy to use.

**HGM400** series genset controllers adopt micro-processor technology with precision parameters measuring, fixed value adjustment, time setting and set value adjusting and etc. All parameters can be configured from front panel or through programmable interface (USB to LINK, can use SG72 adaptor) via PC. It can be widely used in all types of automatic genset control system with compact structure, advanced circuits, simple connections and high reliability.



## 2 PERFORMANCE AND CHARACTERISTICS

- > **HGM400** series controller has two types:
- ➤ **HGM410**: ASM (Automatic Start Module), it controls generator to start/stop by remote signal;
- ➤ **HGM420**: AMF (Auto Mains Failure), updates based on HGM410, moreover, has mains electric quantity monitoring and mains/generator automatic transfer control function, especially for automatic system composed by generator and mains.
- ➤ 132x64 LCD with backlight, selectable language interface (Chinese, English, Spanish and Russian), push-button operation;
- Suitable for 3-phase 4-wire, 3-phase 3-wire, single phase 2-wire, and 2-phase 3-wire systems with voltage 120/240V and frequency 50/60Hz;
- ➤ Collects and shows 3-phase voltage, current, power parameter and frequency of generator or mains.

**Mains** 

Line Voltage (Uab, Ubc, Uca)

Phase Voltage (Ua, Ub, Uc)

Frequency (HZ)

Generator

Line Voltage (Uab, Ubc, Uca)

Phase Voltage (Ua, Ub, Uc)

Frequency (HZ)

## Load

Current (IA, IB, IC)

Active Power (KW)

Reactive Power (KVar)

Apparent Power (KVA)

Power Factor (PF)

Accumulated Energy (kWh)

- ➤ For Mains, controller has over voltage, under voltage and loss of phase detection functions; For generator, controller has over voltage, under voltage, over frequency, under frequency and over current detection functions;
- Precision measure and display parameters about Engine,

Temp. (WT) **°C/°F** both be displayed

Oil pressure (OP) **kPa/Psi/Bar** all be displayed

Fuel Level % (Unit)

Engine Speed (RP) RPM (Unit)

Battery Voltage (VB) V (unit)

Charger Voltage (VD) V (unit)

Hours counter (HC): Max. 999999 hours

Start times: Max.999999 times

- ➤ Protection: automatic start/stop of the genset, ATS(Auto Transfer Switch) control with perfect fault indication and protection function;
- With ETS, idle control, pre-heat control, speed raise control and speed drop control, All output ports are relay-out;
- ➤ Parameter setting: parameters can be modified and cannot be lost even in case of power outage; all the parameters can be adjusted using front panel of the controller or via PC using an SG72 adaptor.
- ➤ Multiplex input port 3 and 4 can be used in various fields: input 3 can be used as digital input port or fuel level sensor while input 4 can be used as digital input port or flexible sensor.
- ➤ More kinds of curves of temperature, oil pressure, fuel level can be used directly and users can define the sensor curves by themselves;
- ➤ Flexible sensor: can be set as temperature sensor, oil pressure sensor or fuel level sensor, enable the detection of double temperature, double oil-pressure and double fuel level.
- Multiple crank disconnect conditions (speed sensor, oil pressure, generator frequency) are optional;
- ➤ Widely Power supply range: DC(8~35)V, suitable to different start battery voltage environment.
- ➤ All parameters used digital adjustment, instead of conventional analog modulation with normal potentiometer, more reliability and stability;
- Modular design, anti-flaming ABS plastic enclosure, pluggable connection terminals and embedded installation way; compact structure with easy mounting.

## 3 SPECIFICATION

Items	Contents		
Working Voltage	DC8. 0V to 35. 0V, Continuous Power Supply.		
Overall Consumption	<3W(Standby mode: ≤2W)		
AC voltage Input: 3 Phase 4 Wire 2 Phase 3 Wire Single phase 2 Wire 3 Phase 3 Wire	AC15V - AC360V (ph-N) AC15V - AC360V (ph-N) AC15V - AC360V (ph-N) AC30V - AC620V (ph-ph)		
Alternator Frequency	50Hz/60 Hz		
Speed Sensor Voltage	1.0V to 24V (effective value)		
Speed Sensor Frequency	10,000 Hz (max)		
Start Relay Output	5A DC28V power supply		
Programmable Relay Output 1	5A DC28V power supply		
Programmable Relay Output 2	5A DC28V power supply		
Programmable Relay Output 3	5A DC28V power supply		
Programmable Relay Output 4	5A AC250V voltage-free output		
Programmable Relay Output 5	5A AC250V voltage-free output		
Overall Dimensions	130mm x 112mm x 39mm		
Panel Cutout	110mm x 90mm		
CT Secondary Current	5A (rated)		
Working Condition	Temperature: (-25~70)°C; Humidity: (20~93)%RH		
Storage Condition	Temperature: (-25~70)°C		
Protection Level	IP55 Gasket		
Insulation Intensity	Apply AC2.2kV voltage between high voltage terminal and low voltage terminal; The leakage current is not more than 3mA within 1min.		
Weight	0.26kg		

## 4 OPERATION

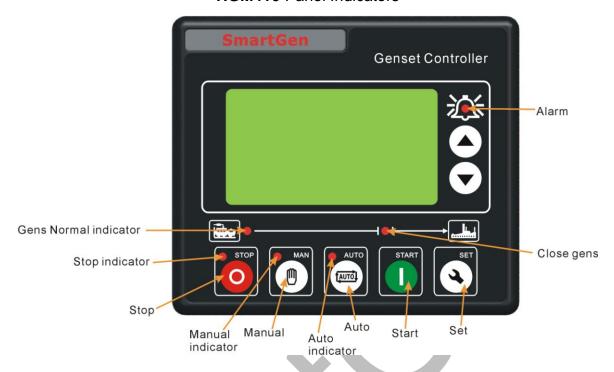
## 4.1 PUSHBUTTONS

0	Stop/ Reset	Stop running generator in Auto/Manual mode; In case of alarm condition, pressing the button will reset alarm; In stop mode, pressing and holding the button for 3 seconds will test indicator lights (lamp test); During stopping process, press this button again to stop generator immediately.		
0	Start	Start genset in Manual/Test mode.		
	Manual	Pressing this key will set the module into manual mode.  Pressing and (or ) simultaneously can adjust LCD contrast.		
[AUTO]	Automatic	Pressing this key will set the module into auto mode.		
(3)	Set/Confirm	Pressing this key will enter into Main Menu; In setting parameter status, press this key will shift cursor or confirm setting value.		
<b>(A)</b>	Up/Increase	Scrolls the screen up; Shift the cursor up or increase the set value in parameter setting menu.		
•	Down/Decrease	Scrolls the screen down; Shift the cursor down or decrease the set value in parameter setting menu.		

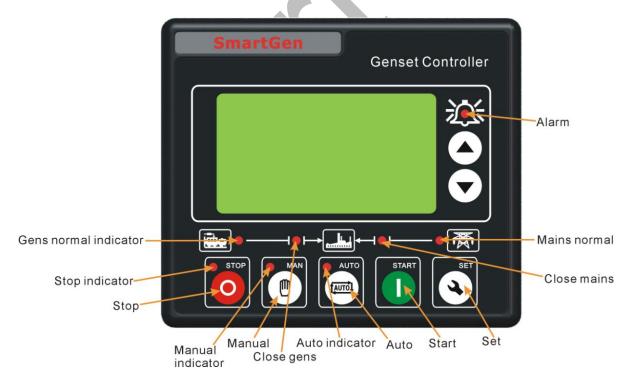


## **4.2 INDICATOR LIGHT**

**HGM410** Panel Indicators



**HGM420** Panel Indicators



## 4.3 AUTOMATIC START/STOP OPERATION

Auto mode is selected by pressing the button; a LED besides the button will illuminate to confirm the operation.

## **Auto Start Sequence,**

- HGM420: when mains is abnormal (over/under voltage, loss of phase), enter into "Mains Abnormal Delay" and LCD displays count down time. When the delay is over, "Start Delay" timer is initiated.
- 2) **HGM410:** When "Remote Start" is active, "Start Delay" timer is initiated;.
- 3) "Start Delay" countdown will be displayed on LCD;
- 4) When start delay is over, preheat relay energizes (if configured), "preheat delay XXs" information will be displayed on LCD;
- 5) After the above delay, the Fuel Relay is energized, and then one second later, the Start Relay is engaged. The engine is cranked for a pre-set time. If the engine fails to fire during this cranking attempt then the fuel relay and start relay are disengaged for the pre-set rest period; "crank rest time" begins and wait for the next crank attempt.
- 6) Should this start sequence continue beyond the set number of attempts, the start sequence will be terminated, the first line of LCD display will be highlighted with black and Fail to Start fault will be displayed.
- 7) In case of successful crank attempt, the "Safety On" timer is activated, allowing Low Oil Pressure, High Temperature, Under speed, Charge Alternator Failure and Aux. inputs (configured) to stabilise without triggering the fault. As soon as this delay is over, "start idle" delay is initiated (if configured).
- 8) During "start idle" delay, under speed, under frequency, under voltage alarms are inhibited. When this delay is over, "warming up" delay is initiated (if configured).
- 9) After the "warming up" delay, if generator status is normal, its indicator will be illuminated. If generator voltage and frequency have reached on-load requirements, then the generator close relay will be energized; genset will take load; generator power indicator will illuminate and generator will enter into Normal Running status. if voltage or frequency is abnormal, the controller will initiate shutdown alarm (alarm information will be displayed on LCD).

## Auto Stop Sequence,

- HGM420: during normal running process, if mains normal, enters into "Mains Normal Delay". When mains indicator illuminates, "Stop Delay" begins.
- 2) **HGM410:** When the "Remote Start" signal is removed, the Stop Delay is initiated.

- 3) Once this "stop delay" has expired, the Generator Breaker will open and the "Cooling Delay" is then initiated. After "Transfer Delay", the mains close relay will be energized; mains will take load; generator power indicator will extinguish while mains power indicator will illuminate.
- 4) During "Stop Idle" Delay (if configured), idle relay is energized.
- 5) "ETS Solenoid Hold" begins, ETS relay is energized while fuel relay is de-energized.
- 6) "Fail to Stop Delay" begins, complete stop is detected automatically.
- 7) Generator is placed into its standby mode after its complete stop. Otherwise, fail to stop alarm is initiated and the corresponding alarm information is displayed on LCD.

#### 4.4 MANUAL START/STOP OPERATION

- 1) **HGM420:** Manual mode is selected by pressing the button; a LED besides the button will illuminate to confirm the operation; Press key, select "Mode Select", then choose "**Test Mode**". Under the two modes, press button to start the genset, it can automatically judge crank success and accelerate to high speed running. If high temperature, low oil pressure, over speed and abnormal voltage occur during genset running, controller can effectively protect genset to stop (detail procedures please refer to No.4~9 of Auto start sequence). Under **Manual Mode**, if mains normal, load breaker won't transfer; if mains abnormal, load breaker will transfer to generator. Under **Test Mode**, after genset high speed normal running, no matter mains normal or not, load will be transferred to generator.
- 2) **HGM410**: Manual mode is selected by pressing the button; a LED besides the button will illuminate to confirm the operation; Then press button to start the generator, it can automatically judge crank success and accelerate to high speed running. If high temperature, low oil pressure, over speed and abnormal voltage occur during genset running, controller can effectively protect genset to stop (detail procedures please refer to No.4~9 of Auto start sequence). After genset high speed normal running, controller will send Gen Closed signal.
- 3) Manual stop: pressing key can shut down the running genset. (detail procedures please refer to No.3~7 of Auto stop sequence)

## **5 PROTECTION**

## **5.1 WARNINGS**

When controller detects the warning signal, only alarm and not lead to shutdown. The alarm information will be displayed on LCD.

Warnings types are as follows,

No.	Items	Description		
1	High Temperature	When the controller detects that engine temperature has exceeded the pre-set value while shutdown is prohibited, or detects that the Aux. input high temperature while shutdown is prohibited, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
2	Low Oil Pressure	When the controller detects that the oil pressure has fallen below the pre-set value while shutdown is prohibited, or detects that the Aux. input low oil pressure while shutdown is prohibited, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
3	When the controller detects that the genset current he exceeded the pre-set value and the over current delay he expired, it will initiate a warning alarm and the correspond alarm information will be displayed on LCD.			
4	Fail To Stop	After "fail to stop" delay/ ETS delay, if gen-set does not stop completely, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
5	Low Fuel Level	When the controller detects that the fuel level has fallen below the pre-set value while shutdown is prohibited, or detects that the Aux. input low fuel level while shutdown is prohibited, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
6	Charge Alt Failure	When the controller detects that charger voltage has fallen below the pre-set value, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
7	Battery Under Volt	When the controller detects that battery voltage has fallen below the pre-set value, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		
8	Battery Over Volt	When the controller detects that battery voltage has exceeded the pre-set value, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.		

9	Auxiliary Input	When the controller detects that the auxiliary input warning signals, it will initiate a warning alarm and the corresponding
7 Taxillary IIIpat		alarm information will be displayed on LCD.
10	Loss Of Speed Signal	When the controller detects that the engine speed is 0 and the delay is 0, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
11	Low Coolant Level	When the controller detects the low coolant level input is active, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
12	Temp. Sensor Open	When the controller detects that the temperature sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
13	Oil Pressure Sensor Open	When the controller detects that the oil pressure sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
14	Level Sensor Open	When the controller detects that the level sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
15	Temp. Sensor 2 Open	If the flexible sensor set as temperature sensor, When the controller detects that the temperature sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
16	Oil Pressure Sensor 2 Open	If the flexible sensor set as oil pressure sensor, When the controller detects that the oil pressure sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
17	Level Sensor 2 Open	If the flexible sensor set as level sensor, When the controller detects that the level sensor is open circuit and the action select "Warn", it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.
18	When the controller detects that flexible sensor temperature sensor) has exceeded the pre-	

19	Low Pressure 2  When the controller detects that flexible sensor oil pressure sensor) has fallen below pre-set value while shutdown is prohibited, it will initial warning alarm and the corresponding alarm information be displayed on LCD.	
20	Low Fuel Level 2	When the controller detects that flexible sensor fuel level (sensor type: level sensor) has fallen below the pre-set value while shutdown is prohibited, it will initiate a warning alarm and the corresponding alarm information will be displayed on LCD.

## **5.2 SHUTDOWN ALARM**

When controller detects shutdown alarm, it will send signal to open breaker and stop the genset. The alarm information will be displayed on LCD.

No	Items	Description		
1	Emergency Shutdown	When the controller detects that the emergency shutdown signal, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
2	High Temperature	When controller detects that the water/cylinder temperature has exceeded the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
3	Low Oil Pressure	When the controller detects that the oil pressure has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
4	Over Speed	When the controller detects that the generator speed has exceeded the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
5	Under Speed	When the controller detects that the generator speed has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
6	Loss Of Speed Signal	When the controller detects that the engine speed is 0 and the delay is <i>NOT</i> 0, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
7	When the controller detects that the genset voltage had exceeded the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.			
8	Gen Under Voltage	When the controller detects that the genset voltage has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on		

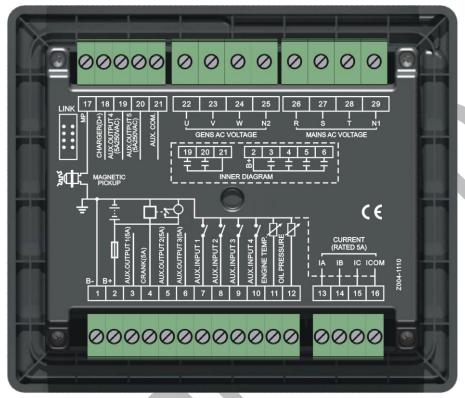
No	Items Description			
		LCD.		
9	Gen Over Current	When the controller detects that the genset current has exceeded the pre-set value and delay is not 0, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
10	Fail To Start	If the engine does not fire after the pre-set number of attempts, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
11	Gen Over Frequency	When the controller detects that the genset frequency has exceeded the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
12	Gen Under Frequency	When the controller detects that the genset frequency has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
13	Genset Failed	When the controller detects that the genset frequency is 0, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
14	Low Fuel Level	When the controller detects that the fuel level has fallen below the pre-set value or detects that the low fuel level input is active, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
15	Low Coolant Level	When the controller detects the low coolant level input is active, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
16	Temp. Sensor Open	When the controller detects that the temperature sensor is open circuit and the action select "Shutdown", it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
17	Oil Pressure open circuit and the action select "Shutdown", it will initial shutdown alarm and the corresponding alarm information be displayed on LCD.			
18	Level Sensor Open	When the controller detects that the level sensor is open circuit and the action select "Shutdown", it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
19	Temp. Sensor 2 Open  If the flexible sensor set as temperature sensor, When controller detects that the temperature sensor is open cir and the action select "Shutdown", it will initiate a shutdown alarm and the corresponding alarm information will displayed on LCD.			

No	Items	Description		
20	Oil Pressure Sensor 2 Open	If the flexible sensor set as oil pressure sensor, When the controller detects that the oil pressure sensor is open circuit and the action select "Shutdown", it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
21	Level Sensor 2 Open  If the flexible sensor set as level sensor, When the controlled detects that the level sensor is open circuit and the action select "Shutdown", it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.			
22	High Temperature 2	When the controller detects that flexible sensor temperature (sensor type: temperature sensor) has exceeded the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
23	Low Oil Pressure 2	When the controller detects that flexible sensor oil pressure (sensor type: oil pressure sensor) has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		
Low Fuel Level 2		When the controller detects that flexible sensor fuel level (sensor type: level sensor) has fallen below the pre-set value, it will initiate a shutdown alarm and the corresponding alarm information will be displayed on LCD.		



## **6 CONNECTIONS**

Compared with **HGM420**, **HGM410** has no Mains AC Voltage input terminals. The rear panel of **HGM410** and **HGM420** is as below.



Description of terminal connections:

Pin	Function	Cable Size	Description
1	B-	1.5mm <sup>2</sup>	DC power supply. Connected with negative of starter battery.
2	B+	1.5mm <sup>2</sup>	DC power supply. Connected with positive of starter battery. If wire length is over 30m, better to double wires in parallel. Max. 20A fuse is recommended.
3	Aux. Output 1	1.0mm <sup>2</sup>	B+ is supplied by 2 point, rated 5A.
4	Crank	1.0mm <sup>2</sup>	B+ is supplied by 2 point, rated 5A. Connect to starter coil.
5	Aux. Output 2	1.0mm <sup>2</sup>	B+ is supplied by 2 point, rated 5A.
6	Aux. Output 3	1.0mm <sup>2</sup>	B+ is supplied by 2 point, rated 5A.
7	Aux. Input 1	1.0mm <sup>2</sup>	Ground connected is active (B-)
8	Aux. Input 2	1.0mm <sup>2</sup>	Ground connected is active (B-)  See <u>Table 3</u>
9	Aux. Input 3	1.0mm <sup>2</sup>	Ground connected is active (B-); Can be used

Pin	Function	Cable Size	Description
			as Level Sensor.
10	Aux. Input 4	1.0mm <sup>2</sup>	Ground connected is active (B-); Can be used as Flexible Sensor.
11	Engine Temperature Sensor	1.0mm <sup>2</sup>	Connect to a temperature/cylinder resistance sensor. See Table 4
12	Oil Press Sensor	1.0mm <sup>2</sup>	Connect to a oil pressure resistance sensor.
13	CT A Phase Sensing	1.5mm <sup>2</sup>	Outside connected to secondary coil of current transformer(rated 5A)
14	CT B Phase Sensing	1.5mm <sup>2</sup>	Outside connected to secondary coil of current transformer(rated 5A)
15	CT C Phase Sensing	1.5mm <sup>2</sup>	Outside connected to secondary coil of current transformer(rated 5A)
16	CT COM	1.5mm <sup>2</sup>	See INSTALLATION in the manual.
17	Magnetic Pickup	0.5mm <sup>2</sup>	Connect to speed sensor; Shielded wire is recommended. The other end of speed sensor connects to B
18	Charger D+	1.0mm <sup>2</sup>	Connect to charging starter's D+ terminal. If there is no this terminal, then be hang up.
19	Aux. Output 4	1.0mm <sup>2</sup>	The combination of terminal 19 and 21 is relay normally open contact; rated 5A; Voltage free.
20	Aux. Output 5	1.0mm <sup>2</sup>	The combination of terminal 20 and 21 is relay normally open contact; rated 5A; Voltage free.
21	Aux. Output COM	1.5mm <sup>2</sup>	Common terminal of auxiliary output 4 and 5.
22	Gen U Phase Sensing	1.0mm <sup>2</sup>	Connected to U-phase of generator (2A fuse is recommended)
23	Gen V Phase Sensing	1.0mm <sup>2</sup>	Connected to V-phase of generator (2A fuse is recommended)
24	Gen W Phase Sensing	1.0mm <sup>2</sup>	Connected to W-phase of generator (2A fuse is recommended)
25	Gen N2 Input	1.0mm <sup>2</sup>	Connected to N-wire of generator.
26	Mains R Phase Voltage Sensing	1.0mm <sup>2</sup>	Connected to R-phase of mains (2A fuse is recommended) ( <b>HGM410</b> without)
27	Mains S Phase Voltage	1.0mm <sup>2</sup>	Connected to S-phase of mains (2A fuse

#### **HGM400 Series Automatic Control Module**

Pin	Function	Cable Size	Description
	Sensing		is recommended) (HGM410 without)
28	Mains T Phase Voltage Sensing	1.0mm <sup>2</sup>	Connected to T-phase of mains (2A fuse is recommended) ( <b>HGM410</b> without)
29	Mains N1 Sensing	1.0mm <sup>2</sup>	Connected to N-wire of mains ( <b>HGM410</b> without)

NOTE: LINK interface is parameters programmable interface that can be programmed by PC using an SG72 adapter. If there is need to remote control the genset, please use the SG485 module produced by our company.



## 7 DEFINITION AND RANGE OF PARAMETERS

## 7.1 PARAMETER CONTENTS AND RANGE (TABLE 1)

No	Items	Range	Default	Description
1	Mains Normal Delay	(0-3600)s	10	The time from mains abnormal to normal or from normal to
2	Mains Abnormal Delay	(0-3600)s	5	abnormal; suitable for ATS (automatic transfer switch).
3	Mains Under Voltage	(30-620)V	184	When mains voltage has fallen below the set value, Mains Under Voltage is active. When set the value as 30V, the controller does not detect under voltage signal. Back lash: 10V
4	Mains Over Voltage	(30-620)V	276	When mains voltage has exceed the set value, Mains Over Voltage is active. When set the value as 620V, the controller does not detect over voltage signal. Back lash: 10V
5	Transfer Time	(0-99.9)s	1.0	Interval time from mains switch off to generator switch on; or from generator switch off to mains switch on.
6	Start Delay	(0-3600)s	1	Time from mains abnormal or remote start signal is active to start genset.
7	Stop Delay	(0-3600)s	1	Time from mains normal or remote start signal is deactivated to genset stop.
8	Start Attempts	(1-10)times	3	Maximum crank times of crank attempts. When reach this number, controller will send start failure signal.
9	Preheat Delay	(0-300)s	0	Power-on time of heater plug before starter is powered up.
10	Cranking Time	(3-60)s	8	Power-on time of starter
11	Crank Rest Time	(3-60)s	10	The waiting time before second power up when engine start fail.

No	Items	Range	Default	Description
12	Safety On Delay	(1-60)s	10	Alarms for low oil pressure, high temperature, under speed, under frequency/voltage, charge alt failure are inactive.
13	Start Idle Time	(0-3600)s	0	Idle running time of genset when starting.
14	Warming Up Time	(0-3600)s	10	Warming time between genset switch on and high speed running.
15	Cooling Time	(3-3600)s	10	Radiating time before genset stop, after it unloads.
16	Stop Idle	(0-3600)s	0	Idle running time when genset stop.
17	ETS Solenoid Hold	(0-120)s	20	Stop electromagnet's power on time when genset is stopping.
18	Fail to Stop Delay	(0-120)s	0	Time between ending of genset idle delay and stopped when "ETS time" is set as 0; Time between ending of ETS hold delay and stopped when "ETS time" is not 0.
19	Close Time	(0-10)s	5.0	Pulse width of mains/generator switch on. When it is 0, means output constantly.
20	Flywheel Teeth	(10-300)	118	Tooth number of the engine, for judging of starter crank disconnect conditions and inspecting of engine speed. See the installation instructions.
21	Gen Abnormal Delay	(0-20.0)s	10.0	The alarm delay of generator over voltage and under voltage.
22	Gen Over Voltage	(30-620)V	264	When generator voltage has exceed the set value and the "Gen abnormal delay" has expired, Gen Over Voltage is active. When set the value as 620V, the controller does not detect over voltage signal.

No	Items	Range	Default	Description
23	Generator Under Voltage	(30-620)V	196	When generator voltage has fallen below the set value and the "Gen abnormal delay" has expired, Gen Under Voltage is active. When set the value as 30V, the controller does not detect under voltage signal.
24	Under Speed	(0-6000)RPM	1200	When engine speed has fallen below the set value for 10s, Under Speed is active. It will initiate a shutdown alarm signal.
25	Over Speed	(0-6000)RPM	1710	When engine speed has exceed the set value for 2s, Over Speed is active. It will initiate a shutdown alarm signal.
26	Under Frequency	(0-75.0)Hz	45.0	When generator frequency has fallen below the set value but Not equal to 0 for 10s, Under Frequency is active. It will initiate a shutdown alarm signal.
27	Over Frequency	(0-75.0)Hz	57.0	When generator frequency has exceed the set value for 2s, Over Frequency is active. It will initiate a shutdown alarm signal.
28	High Temperature	(80-140)°C	98	When the temperature value of the external temperature sensor exceeds the set value, high temperature signal is sent. Detecting only after safety on delay is over. If the set value is 140, high temperature signal will not be sent (this only concerns external temperature sensor, not high temperature signal via config. input port).

No	Items	Range	Default	Description
29	Low Oil Pressure	(0-400)kPa	103	When the external pressure sensor value falls below this set value, low oil pressure signal is sent. Detecting only after safety on delay is over. If the set value is 0, low oil pressure signal will not be sent (this only concerns pressure sensor and does not concern low oil pressure warning signal via configurable input port)
30	Low Fuel Level	(0-100)%	10	When the liquid level of the external sensor falls below the set value, "Low Fuel Level" timer is initiated. If the set value is 0, low liquid level signal will not be sent. (this only concerns fuel level sensor and does not concern low fuel level warning signal via configurable input port)
31	Flexible Sensor	(80-140)°C (0-400)kPa (0-100)%	98 103 10	Each value correspond to above 28 (Temperature sensor), 29 (oil pressure sensor) and 30 (level sensor), respectively.
32	Loss of Speed Signal	(0-20.0)s	5.0	If the set value is 0, only warning and not to shutdown the generator.
33	Charge Alt Failure	(0-30)V	6.0	During generator is normal running, when alternator D+(WL) voltage has fallen below the set value and remains for 5s, It will initiate a shutdown alarm signal.
34	Battery Over Voltage	(12-40)V	33.0	When battery voltage has exceeds the set value and remains for 20s, It will initiate a warning alarm signal. Only warning and not to shutdown the generator.
35	Battery Under Voltage	(4-30)V	8.0	When battery voltage has fallen below the set value and remains for 20s, It will initiate a warning alarm signal. Only warning and not to shutdown the generator.

No	Items	Range	Default	Description
36	Current Trans.	(5-6000)/5	500	The ratio of external CT
37	Full Current Rating	(5-6000)A	500	Generator's rated current, standard of load current.
38	Over Current Percentage	(50-130)%	120	When the load current has exceed the set value, "over current" delay is initiated.
39	Over Current Delay	(0-3600)s	1296	When load current has exceed the set value and the "over current" delay has expired, over current is initiated. When the set value is 0, only warning and not to shutdown the generator.
40	Fuel Pump On	(0-100)%	25	When fuel level has fallen below the set value for 10s, "Fuel Pump On" alarm is initiated.
41	Fuel Pump Off	(0-100)%	80	When fuel level has exceed the set value for 10s, "Fuel Pump Off" alarm is initiated.
42	Digital Output 1	(0-17)	14	Factory default: Fuel Relay Output
43	Digital Output 2	(0-17)	2	Factory default: Energized To Stop
44	Digital Output 3	(0-17)	3	Factory default: Idle Control
45	Digital Output 4	(0-17)	5	Factory default: Close Generator
46	Digital Output 5	(0-17)	6	Factory default: Mains Closed
47	Digital Input 1	(0-15)	1	Factory default: High Temperature Input
48	Digital Input 1 Active	(0-1)	0	Factory default: Close to active
49	Digital Input 1 Delay	(0-20.0)s	2.0	
50	Digital Input 2	(0-15)	2	Factory default: Low Oil Pressure Warning Input
51	Digital Input 2 Active	(0-1)	0	Factory default: Close to active
52	Digital Input 2 Delay	(0-20.0)s	2.0	
53	Digital Input 3	(0-15)	10	Factory default: Remote Start
54	Digital Input 3 Active	(0-1)	0	Factory default: Close to active
55	Digital Input 3 Delay	(0-20.0)s	2.0	

No	Items	Range	Default	Description
56	Digital Input 4	(0-15)	11	Factory default: Fuel Level Warn
57	Digital Input 4 Active	(0-1)	0	Factory default: Close to active
58	Digital Input 4 Delay	(0-20.0)s	2.0	
59	Power On Mode	(0-2)	0	0: Stop Mode 1: Manual Mode 2: Auto Mode
60	Module Address	(1-254)	1	Communication address of controller.
61	Passwords	(0-9999)	1234	
62	Crank Disconnect	(0-5)	2	There are 3 conditions of disconnecting starter with engine. Each condition can be used alone and simultaneously to separating the start motor and genset as soon as possible.  See Table 5
63	Disconnect Engine Speed	(0-3000)RPM	360	When engine speed higher than the set value, starter will be disconnected.
64	Disconnect Generator Freq	(10.0-30.0)Hz	14.0	When generator frequency higher than the set value, starter will be disconnected.
65	Disconnect Oil Pressure	(0-400)kPa	200	When generator oil pressure higher than the set value, starter will be disconnected.
66	High Temp. Inhibit	(0-1)	0	Factory default: when high temperature occurs, shutdown alarm is initiated. <b>Note 1</b>
67	Low OP Inhibit	(0-1)	0	Factory default: when low oil pressure occurs, shutdown alarm is initiated. <b>Note 2</b>
68	Low Fuel Level Inhibit	(0-1)	1	Factory default: when low fuel level occurs, shutdown alarm is initiated. <b>Note 2</b>
69	Flexible Sensor Inhibit	(0-1)	1	Factory default: when flexible sensor value higher/lower than the set value (particular case depends on the sensor type), shutdown alarm is initiated.  Note 2

No	Items	Range	Default	Description
70	Voltage Input	(0-3)	0	0: 3P4W; 1: 2P3W 2: 1P2W; 3: 3P3W <b>Note 3</b>
71	Temp. Sensor Curve	(0-9)	08	SGX
72	Pressure Sensor Curve	(0-9)	08	SGX
73	Multiplex Level Sensor	(0-1)	0	0: Digital Input 3 1: Level Sensor Note 4
74	Level Sensor Curve	(0-5)	3	SGD
75	Multiplex Flexible Sensor	(0-3)	0	<ul><li>0: Digital Input 4</li><li>1: Temperature Sensor</li><li>2: Oil Pressure Sensor</li><li>3: Level Sensor Note 4</li></ul>
76	Flexible Sensor Curve	(0-9) (0-9) (0-5)	8 8 3	SGX SGX SGD
77	Poles	(2-32)	4	
78	Temperature Sensor Open	(0-2)	1	0: Indication (temperature sensor will show "+++"); 1:Warn; 2:Shutdown
79	Oil Pressure Sensor Open	(0-2)	1	<ul><li>0: Indication (oil pressure sensor will show "+++");</li><li>1:Warn; 2:Shutdown</li></ul>
80	Fuel Level Sensor Open	(0-2)	1	0: Indication (oil pressure sensor will show "+++"); 1:Warn; 2:Shutdown
81	Config Sensor Curve	(0-1)	0	Temperature and oil pressure sensor curve can be defined.

Note 1, if "high temperature inhibit" is configured, or set digital input as "inhibit high temperature stop" and this input is active, when temperature is higher than the preset value, or high temperature alarm input is active, controller will send warning signal only and not stop the unit.

Note 2, if "low oil pressure inhibit" is configured, or set digital input as "inhibit low oil pressure stop" and this input is active, when oil pressure is lower than the preset value, or low oil pressure alarm input is active, controller will send warning signal only and not stop the unit.

Note 3, if "3P3W" is selected, maximum shutdown threshold of "Mains Over Voltage" and "Gens Over Voltage" can be set as 620V; when select others, maximum shutdown threshold can be set as 360V.

Note 4, Multiplex Input can be set as "digital input" or "level sensor"; if one of them is set successfully, then the corresponding items are active. For instance, if set "Multiplex Input 3" as "Digital Input", the related configuration items of digital input 3 are active; if set "Multiplex Input 3" as "Level Sensor", the related configuration items of level sensor are active;



## 7.2 PROGRAMMABLE OUTPUT 1-5 (TABLE 2)

No	Items	Description
0	Not Used	Output port is deactivated when "Not Used" is selected.
1	Common Alarm	Include all shutdown alarms and warning alarms. When there is warning alarm only, it is not self-lock; when a shutdown alarm occurs, it is self-lock until the alarm is reset.
2	Energized to Stop	Suitable for genset with electromagnet and will active after "stop idle delay". It is deactivated when the "ETS Solenoid delay" expires.
3	Idle Control	Used for engine which has idles. Close before starting and open in warming up delay; Close during stop idle delay and open when stop is completed.
4	Preheat Control	Close before starting and open before power up;
5	Close Generator	When close time is 0, it's continuous output.
6	Mains Closed  When close time is 0, it's continuous output.  (HGM410 without)	
7	Open ATS	When close time is 0, it's disabled.
8	Raise Speed	Close when the generator enters into Warming Up delay (close time: warming up delay) while open when Aux. Raise Speed input is active.
9	Drop Speed	Close when the generator enters into Stop Idle delay/ Energized to Stop delay (close time: Stop Idle delay) while open when Aux. Drop Speed input is active.
10	Generator Run	Action when genset is normal running while deactivated when engine speed is lower than the "crank disconnect speed".
11	Fuel Pump Control	Close when fuel level is lower than the "Fuel Pump On" value or when low fuel level warning input is active; Open when fuel level is higher than the "Fuel Pump Off" and low fuel level warning input is deactivated;
12	High Speed Control	Close when the generator enters into Warming Up delay while open after cooling delay.
13	In Auto Mode	The controller is in automatic mode.
14	Fuel Relay Output	To control fuel relay output.
15	Generator Excite	Output in start period. If there is no generator frequency during safety running, output for 2 seconds.
16	Reserved	
17	Reserved	

## 7.3 PROGRAMMABLE INPUT 1-4 TABLE (ACTIVE WHEN CONNECT GND (B-) (TABLE 3)

No	Items	Description		
0	Not Used			
1	High Temperature Input	If these signals are active after safety on delay, shutdown alarm will be immediately initiated.		
2	Low Oil Pressure Warning Input			
3	Auxiliary Warning	Only warning and not stops if this input is active.		
4	Emergency Shutdown	Shutdown alarm will be immediately initiated if this input is active.		
5	High Temperature Stop Input	When the gen-set is running normally and this signal is activated, if there is a high temperature situation, the controller will first cool down the generator and then stop it; if the signal is deactivated and a high temperature situation occurs, the controller will shut down the gen-set without cooling down.		
6	Generator Closed			
7	Mains Closed	HGM410 without		
8	Inhibit High Temperature Stop	When it is active, prohibit stopping when high temperature occurs. <b>Note 1</b>		
9	Inhibit Low Oil Pressure Stop	When it is active, prohibit stopping when low oil pressure occurs. <b>Note 2</b>		
10	Remote Start	HGM420 without		
11	Fuel Level Warn			
12	Coolant Level Warn			
13	Fuel Level Shutdown			
14	Coolant Level Shutdown			
15	Auto Start Inhibit	In Auto mode, if this input is active, whether mains is normal or not ( <b>HGM420</b> ) or a remote start signal occurs ( <b>HGM410</b> ), the controller will not give a start command to the generator. If generator is normal running, stop command won't be executed. When this input is deactivated, genset will automatically start or stop according to the mains status (normal or abnormal).		

## 7.4 SENSOR SELECT (TABLE 4)

No		Content	Description
1	Temperature Sensor	0 Not used 1 User Defined Resistive Type 2 VDO 3 SGH(Huanghe sensor) 4 SGD(Dongkang sensor) 5 CURTIS 6 DATCON 7 VOLVO-EC 8 SGX 9 Reserved	Defined resistive range is $(0\sim6000)\Omega$ , default is SGX sensor.
2	Pressure Sensor	0 Not used 1 User Defined Resistive Type 2 VDO 10Bar 3 SGH(Huanghe sensor) 4 SGD(Dongkang sensor) 5 CURTIS 6 DATCON 7 VOLVO-EC 8 SGX 9 Reserved	Defined resistive range is $(0\sim6000)\Omega$ , default is SGX sensor.
3	Fuel Level Sensor	0 Not used 1 User Defined Resistive Type 2 SGH 3 SGD 4 Reserved 1 5 Reserved 2	Defined resistive range is $(0\sim6000)\Omega$ , default is SGD sensor.

## 7.5 CONDITIONS OF CRANK DISCONNECT (TABLE 5)

No	Content	
0	Magnetic pickup	
1	Generator Frequency	
2	Magnetic pickup + Generator Frequency	
3	Magnetic pickup + Oil pressure	
4	Generator Frequency + Oil pressure	
5	Generator Frequency + Magnetic pickup + Oil pressure	

- 1. There are 3 conditions to make starter separate with engine; magnetic pickup, generator frequency can be used separately while oil pressure must be used together with magnetic pickup and generator frequency. The aim is to disconnect the starter motor as soon as possible.
- 2. Magnetic pickup is the magnetic equipment which be installed in starter for detecting flywheel teeth.
- 3. When set as magnetic pickup, must ensure that the number of flywheel teeth is as same as setting, otherwise, "over speed shutdown" or "under speed shutdown" may be caused.
- 4. If genset without magnetic pickup, please don't select corresponding items, otherwise, "start fail" or "loss speed signal" maybe caused.
- 5. If genset without oil pressure sensor, please don't select corresponding items.
- 6. If not select generator frequency in crank disconnect setting, controller will not collect and display the relative power quantity (can be used in water pump set); if not select magnetic pickup in crank disconnect setting, the engine speed displayed in controller is calculated by generator signal.

## 8 PARAMETERS SETTING

Start the controller, then press to enter into the parameters setting menu, see fig 1 below:

Fig1

- **Set Parameters**
- 2 Information
- 3 Language
- 4 Mode Select

## **Parameters Setting**

When entering password interface, inputting "1234" can set part of the parameter items in Table 1 while "0318" can set all the items. If there is need to set more parameters, please contact the factory.

#### NOTES:

- 1. For **HGM410**, there are no items from 1 to 5 in <u>Table 1</u>; there are no digital outputs about mains in auxiliary output 1-5.
- 2. Please change the controller parameters when generator is in standby mode only (e. g. Crank disconnect conditions selection, digital input, digital output, various delay), otherwise, shutdown and other abnormal conditions may occurs.
- 3. Over voltage set value must be higher than under voltage set value, otherwise over voltage and under voltage condition may occur simultaneously.
- 4. Over speed set value must be higher than under speed set value, otherwise over speed and under speed condition may occur simultaneously.
- 5. Please set the generator frequency value as low as possible when cranking, in order to make the starter be separated quickly as soon as possible.
- 6. Digital input 1~4 could not be set as same items; otherwise, there are abnormal functions. However, the digital output 1~5 can be set as same items.
- 7. If need to shut down after cooling, please set any digital input as "High Temperature Stop Input", then connect this input port to GND.

#### Information

LCD will display software version, issue date of the controller.



**Note:** In this interface, press will display the digital inputs and outputs status.

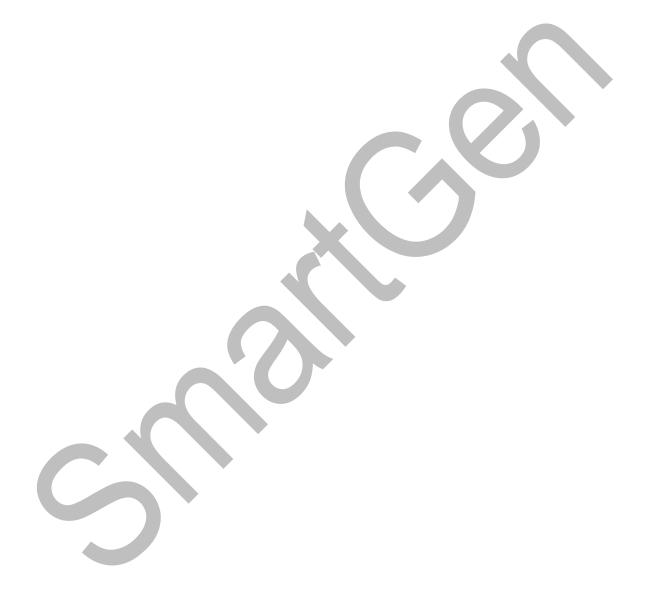
## **♦** Language

Chinese, English, Spanish and Russian interface can be selected.

#### **♦** Mode Select

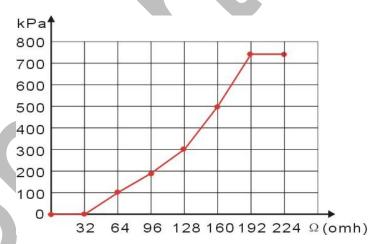
The controller can be set as Test Mode, Manual Mode, Auto Mode or Stop Mode.

Note: Pressing key at any time will quit the setting and return to the previous setting menu.



## 9 SENSOR SELECT

- 1) When reselect sensors, the sensor curve will be transferred into the standard value. For example, if temperature sensor is SGH (120° C resistor type), its sensor curve is SGH (120° C resistor type); if select the SGD (120° C resistor type), the temperature sensor curve is SGD curve.
- 2) When there is difference between standard sensor curves and using sensor, user can adjust it in "curve type".
- 3) When input the sensor curve, X value (resistor) must be input from small to large, otherwise, mistake occurs.
- 4) If select sensor type as "None", sensor curve is not working and LCD does not display the sensor information.
- 5) If there is no oil pressure sensor, but there is low oil pressure alarm switch, user must set the oil pressure sensor as "None", otherwise, maybe low oil pressure shutdown occurs.
- 6) The headmost or backmost values in the vertical coordinates can be set as same as below,



#### Common unit conversion table

	N/m² (pa)	kgf/cm <sup>2</sup>	bar	(p/in <sup>2</sup> .psi)
1Pa	1	1.02x10 <sup>-5</sup>	$1x10^{-5}$	1.45x10 <sup>-4</sup>
1kgf/cm <sup>2</sup>	9.8x10 <sup>4</sup>	1	0.98	14.2
1bar	1x10 <sup>5</sup>	1.02	1	14.5
1psi	6.89x10 <sup>3</sup>	$7.03x10^{-2}$	$6.89 \text{x} 10^{-2}$	1

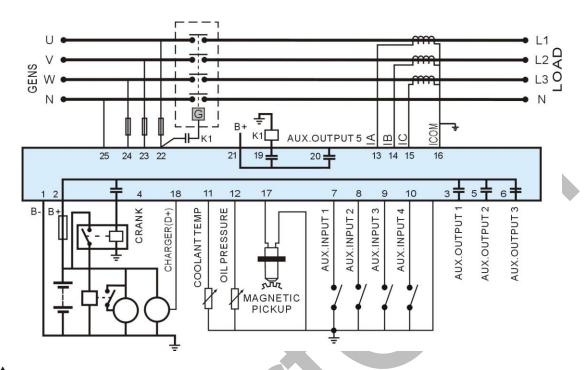
## **10 COMMISSIONING**

Please make the under procedures checking before commissioning,

- Ensure all the connections are correct and wires diameter is suitable.
- 2. Ensure that the controller DC power has fuse, controller's positive and negative connected to start battery are correct.
- 3. Take proper action to prevent engine to crank success (e. g. Remove the connection wire of fuel valve). If checking is OK, make the start battery power on; choose manual mode and controller will executive routine.
- 4. Set controller under manual mode, press "start" button, genset will start. After the cranking times as setting, controller will send signal of Start Failure; then press "stop" to reset controller.
- 5. Recover the action to prevent engine to crank success (e. g. Connect wire of fuel valve), press start button again, genset will start. If everything goes well, genset will normal running after idle running (if idle run be set). During this time, please watch for engine's running situations and AC generator's voltage and frequency. If abnormal, stop genset and check all wires connection according to this manual.
- Select the AUTO mode from controller's panel, connect mains signal. After the
  mains normal delay, controller will transfer ATS (if fitted) into mains load. After
  cooling time, controller will stop genset and make it into "at rest" mode until there is
  mains abnormal situation.
- 7. When mains is abnormal again, genset will be started automatically and enter into normal running, then controller send signal to making generator switch on, and control the ATS transfer into generator load. If not like this, please check ATS' wires connection according to this manual.
- 8. If there is any other question, please contact Smartgen's service.

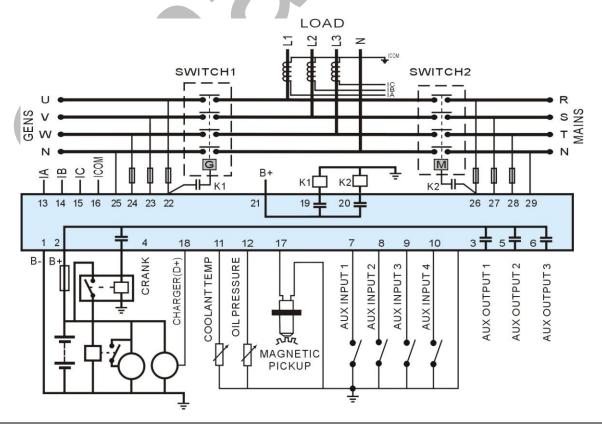
## 11 TYPICAL APPLICATION

**HGM410** Typical wiring diagram

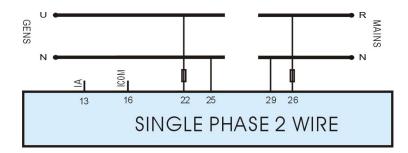


Note: Aux. Input 3 can be set as level sensor; Aux. Input 4 can be set as temperature sensor, oil pressure sensor or level sensor.

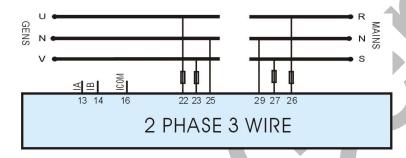
**HGM420** Typical wiring diagram



## Single Phase 2 Wire (HGM420)



## 2 Phase 3 Wire (**HGM420**)



**CAUTION!** Expand relay with high capacity in start and fuel output is recommend.

A CAUTION! Expand relay must be used in mains/gen closed outputs..

CAUTION! Let its normally closed contact series connect between fuel relay output port and electromagnetic valve when you connect emergency stop button on the controller. Emergency stop alarm can be displayed if you configure one input port as "Auxiliary Shutdown" (one end connect to normally open contact, the other end connect to ground).

## 12 INSTALLATION

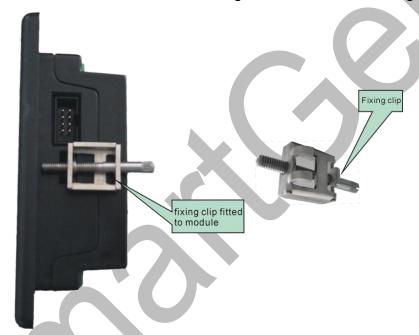
## 12.1 FIXING CLIPS

Controller is panel built-in design; it is fixed by clips when installed...

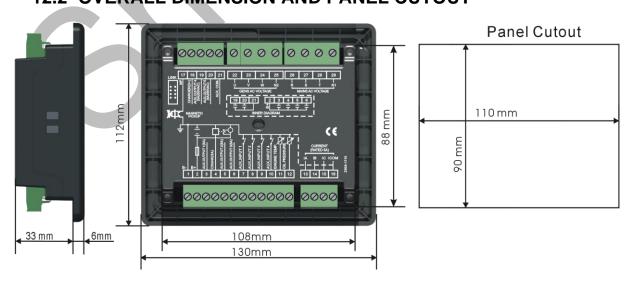
- 1) Withdraw the fixing clip screw (turn anticlockwise) until it reaches proper position.
- Pull the fixing clip backwards (towards the back of the module) ensuring two clips are inside their allotted slots.
- 3) Turn the fixing clip screws clockwise until they are fixed on the panel.



Note: Care should be taken not to over tighten the screws of fixing clips.



## 12.2 OVERALL DIMENSION AND PANEL CUTOUT



## 1) Battery Voltage Input

HGM400 series controller can suit for widely range of battery voltage DC(8~35)V.

Negative of battery must be connected with the engine shell. The diameter of wire which from power supply to battery must be over 1.5mm<sup>2</sup>. If floating charge configured, please firstly connect output wires of charger to battery's positive and negative directly, then, connect wires from battery's positive and negative to controller's positive and negative input ports in order to prevent charge disturbing the controller's normal working.

#### 2) Speed Sensor Input

Speed sensor is the magnetic equipment which be installed in starter and for detecting flywheel teeth. Its connection wires to controller should apply for 2 cores shielding line. The shielding layer should connect to No. 1 terminal in controller while another side is hanging in air. The else two signal wires are connected to No.1 and No.17 terminals in controller. The output voltage of speed sensor should be within AC(1~24)V (effective value) during the full speed. AC12V is recommended (in rated speed). When install the speed sensor, let the sensor is spun to contacting flywheel first, then, port out 1/3 lap, and lock the nuts of sensor at last.

## 3) Output And Expansion Relay

All outputs of controller are relay contact output type. If need to expand the relays, please add freewheel diode to both ends of expand relay's coils (when coils of relay has DC current) or, add resistance-capacitance return circuit (when coils of relay has AC current), in order to prevent disturbance to controller or others equipment.

## 4) AC Input

HGM400 series controller must be connected to outside current transformer. And the current transformer's secondary side current must be 5A. At the same time, the phases of current transformer and input voltage must correct. Otherwise, the collected current and active power maybe not correct.

**CAUTION!** ICOM port must be connected to negative pole of battery.

**WARNING!** When there is load current, transformer's secondary side prohibit open circuit.

## 5) Withdraw Voltage Test

When controller had been installed in control panel, if need the high voltage test, please disconnect controller's all terminal connections, in order to prevent high voltage into controller and damage it.

## **13 FAULT FINDING**

Symptom	Possible Remedy		
Controller no response	Check starting batteries;		
with power.	Check controller connection wirings;		
with power.	Check DC fuse.		
	Check the water/cylinder temperature is too high or not;		
Genset shutdown	Check the genset AC voltage;		
	Check DC fuse.		
Low oil pressure alarm after crank disconnect	Check the oil pressure sensor and its connections.		
High water temp. alarm after crank disconnect	Check the temperature sensor and its connections.		
Shutdown Alarm During	Check related switch and its connections according to		
Running	the information on LCD;		
Tariming	Check auxiliary inputs.		
	Check fuel circuit and its connections;		
Crank not disconnect	Check starting batteries;		
Orank not disconnect	Check speed sensor and its connections;		
	Refer to engine manual.		
Starter no response	Check starter connections;		
Ctartor no responde	Check starting batteries.		
Genset running while ATS	Check ATS;		
not transfer	Check the connections between ATS and controllers.		

